



Ottawa Community Immigrant Services Organization
Organisme Communautaire des Services aux Immigrants d'Ottawa

INTERNAL / EXTERNAL OCISO JOB POSTING

Position: Mental Health Crisis Worker
Start Date: Full-time, Immediate Start
Reports to: Counselling Program Manager

About OCISO

OCISO supports newcomers through the journey of making Canada their home by providing creative and responsive programs that are culturally and linguistically appropriate, by building community through mutual respect and partnerships, and by fostering healthy and inclusive spaces for open dialogue and healing.

Position Summary

The Mental Health Crisis Worker is primarily responsible for the provision of mental health supports in response to crisis situations among immigrant and refugee populations. Working closely with referral sources, they provide crisis intervention counselling, short-term support, and referrals to children, youth and adults. Their services are offered at OCISO locations and throughout the community. They are also responsible for all related administrative duties.

Main Responsibilities

Within the framework of the Counselling Program, the successful candidate will:

- Provide theoretically informed and culturally responsive counselling interventions for clients presenting with a wide variety of issues arising from pre and post migration experiences.
- Assist in program planning and evaluation
- Participate in case conferences with various professionals in the mental health community.
- Make appropriate referrals to other community resources.
- Provide accountability through oral and written reports of client progress.
- Participate in clinical training activities, including intervention skills practice and demonstration.
- Provide training community partners on newcomer mental health issues.
- The ability to work some evening hours is required.
- The candidate must have a valid driver's license and vehicle, and must be willing to travel throughout the Ottawa area to provide services.

Qualifications:

- Master's Degree (preferred) in a social science field such as Counselling, Social Work, Psychology, or Social Psychology, or a combination of a related Bachelor's degree and relevant experience.
- Minimum of three year's relevant related experience working with immigrant and refugee populations.
- Demonstrated ability to work effectively in a multi-disciplinary and multicultural team environment.
- Knowledgeable of alternative non-western models of healing that will enhance culturally relevant counselling services.
- Demonstrated ability to incorporate the client's cultural preferences and culturally appropriate healing practices into the counselling process.
- Strong understanding of pre and post migration issues and their impact on the therapeutic alliance and on the counselling process.
- Demonstrated ability to provide intervention in individual, family, and group settings.
- Demonstrated ability to participate in professional case conferences and provide appropriate clinical reports.
- Demonstrated ability to provide service statistics.
- Demonstrated ability to provide clinical intervention in English is essential. Arabic and other languages are desirable.
- Knowledge and experience with mainstream computer applications and database software

Application Deadline: April 9, 2018 by 5:00 p.m.

Application Process:

Please send a cover letter and a resume to Halimah Shaw, H.R. Administrator: hr@ociso.org,
Fax: (613) 288-2674.

We encourage applications from qualified people of all backgrounds, including women, members of visible minorities, Aboriginal peoples, and persons with disabilities.

OCISO is committed to accessibility in employment and to ensuring equal access to employment opportunities for candidates, including persons with disabilities. In compliance with AODA, OCISO will endeavor to provide accommodation to persons with disabilities in the recruitment process upon request. If you are selected for an interview and you require accommodation due to a disability during the recruitment process, please notify the HR Administrator upon scheduling your interview.