

**INTERNAL/EXTERNAL
JOB POSTING**

**Casual, Bilingual Community Support Worker
Mental Health and Addictions Program**

The Community Support Worker is the first point of contact for many new clients. The Worker's overall objective is to assess client needs and connect the client with the resources to meet those needs within CCHC and /or in the broader community.

The Casual Community Support Worker's primary responsibilities are to navigate clients to the appropriate services (information and referral) and/or provide short-term support and intervention for clients requiring assistance (care coordination / crisis intervention / housing support / financial support / information and referral / short-term counselling/harm reduction/practical assistance). The Worker proactively engages clients and ensures that clients are bridged to the appropriate services both internally (if applicable) and within the broader community. The Worker, as with all CCHC staff, is responsible for addressing barriers to service and ensuring that each unique individual who walks through CCHC doors is met with dignity and respect and are provided the resources to meet their needs.

**Requirements:
Essential**

- Bachelor's degree in Social Work or Social Science or equivalent combination of training and experience.
- Minimum three (3) years relevant experience
- Experience working with marginalized populations including: youth; LGBTQ+; newcomers; individuals with concurrent disorders; seniors
- Demonstrated ability to work collaboratively across multidisciplinary teams
- Knowledge of:
 - trauma-informed care
 - best practices related to concurrent disorders
 - harm reduction principles
 - recovery principles within mental health
 - LGBTTQ issues
- Demonstrated understanding of and experience with Motivational Interviewing
- Demonstrated cultural competency and flexibility in the provision of service to individuals from diverse cultures and backgrounds
- Excellent verbal and written communication skills
- Flexibility, excellent judgement and initiative
- Ability to work some evenings and weekends
- Proficient with Windows-based computer systems including email, MS Word and data base programs

Language designation

English, written and spoken

French, written and spoken

Start date: As soon as possible
Hourly rate: \$26.126/hour to \$31.478/hour
Pension: Healthcare of Ontario Pension Plan (HOOPP)

How to “express an interest” for this opportunity:

Submit your letter of interest along with your résumé on or before **June 8th, 2018 by 11:59pm** to jobs@centretownchc.org.

Please note the following:

- The subject line of your email should read “Community Support Worker – Casual”
- The file name for your resume should read: “(last name)_(first name)_ Resume”
- The file name for your cover letter should read: “(last name)_(first name)_ Cover Letter”

We thank all applicants but regret that we can only contact those to be invited to an interview.

Candidates with a disability requiring accommodation during the application and/or the interview process should contact us at jobs@centretownchc.org so arrangements can be made. CCHC is an equal opportunity employer and values diversity in its workforce and as such all applicants are welcome.