



**INTERNAL/EXTERNAL JOB POSTING
CARE COORDINATOR
12-20 month contract (full time)**

South-East Ottawa CHC is a Community Health & Resource Centre which offers a range of health and social services to residents living in various neighbourhoods in South-East Ottawa. We are seeking applications for the position of a care coordinator to provide client centred coordinated care to Central Ottawa Health Links (COHL) clients within Central Ottawa.

DUTIES AND RESPONSIBILITIES

The Health Link Care Coordinator will function as a member of Central Ottawa Health Link (COHL) Team. The CC will support the implementation, spread and scale of the Health Links approach to health and social services organizations through training, coaching and mentoring in the Central Ottawa sub-region of the Champlain Local Health Integrated Network (LHIN). They will also provide care coordination services to clients that are not supported by dispersed partners such as various departments in hospitals, fee for service physicians, long term care facilities, etc. This will include coordination and collaboration with the high users' cohort, families, primary care providers as well as allied health and social service providers. They also have responsibility to record and report challenges and trends in the implementation of the HL approach and in doing so will support quality improvement on care coordination and systems level change. They will work with the Health Link Project Team, Central Ottawa Health Link Community of Practice and regional partners to sustain and spread the model.

QUALIFICATIONS:

- ❑ Preferred current registration with a College and/or regulatory body (ONA, OCSW, etc.)
- ❑ Post-secondary education in health and/or social services
- ❑ 3 – 5 years demonstrated experience in community and/or primary care setting serving vulnerable, marginalized populations of all ages
- ❑ Background in clinical practice, social work, and/or community health with experience performing a comprehensive health or symptom directed assessment and synthesizing data from multiple sources
- ❑ Experience serving those living with mental health and addictions
- ❑ Ability to solve problems and adapt to changing circumstances within the work environment and effectively support change.
- ❑ Ability to mentor and coach dispersed partners front line staff in adopting new tools and methodologies.
- ❑ Ability to function as change agents and implement change management activities to ensure the integrity and quality around processes are standardized
- ❑ Demonstrated understanding of the social determinants of health and the impact on clients
- ❑ Training in Non-Violent Crisis Intervention, First Aid & CPR, MI training, ASSIST, etc.
- ❑ Fluency in both official languages is preferred, other languages an asset

Classification/Salary:

Care Coordinator, \$60,070 to \$70,670/annum, commensurate with experience. HOOPP eligible.

Letters of Application including your curriculum vitae must be received by **4:00 pm Friday August 10th, 2018.**

Attn: Human Resources
South-East Ottawa CHC

<https://seoche.bamboohr.co.uk/jobs/view.php?id=51>

Thank you for your interest. Only candidates selected for an interview will be contacted. The Centre is committed to employment equity. SEOCHC will provide accommodation for applicants with disabilities in its recruitment process. If at any stage in the selection process you require accommodation due to disability, please let us know the nature of the required accommodation.