



Centretown Community
Health Centre
Centre de santé
communautaire du Centre-ville

**INTERNAL / EXTERNAL
JOB POSTING**

**Bilingual Community Support Worker - Trans Health Clinic (5 days/week)
Mental Health and Addictions Program - Centretown Community Health Centre**

Are you interested in joining our growing interdisciplinary Trans Health team?

Centretown Community Health Centre (CCHC) has a role for you, as we are actively looking for a Community Support Worker for our Trans Health Clinic.

Centretown Community Health Centre is committed to decreasing barriers to health and social services for marginalized communities and holds health equity and inclusion as core values. CCHC plays a leadership role in LGBT2SQ+ and trans health services in the Ottawa area, and has a history of providing advocacy, capacity raising and service delivery to LGBT2SQ+ populations from a “by the community for the community perspective”. The Trans Health Program evolved over several years out of increased service requests from trans and gender diverse adults age 18+ seeking social and medical transition services and is based on the principals of informed consent.

Under the supervision of the Director of Mental Health and Addictions and supported by the Trans Health Program Coordinator, The Community Support Worker - Trans Health, is responsible for the intake of new clients into the Trans Health clinic and the coordination of team-based care for those clients expressing a need for support with social as well as medical transitioning goals. Additionally, the Community Support Worker - Trans Health collaborates with members of the Trans Health clinic team to strengthen and enhance pathways of care for trans and gender diverse clients within the clinic setting and broader community

Requirements:

- Bachelor’s degree in Social Work or social science or equivalent combination of training and experience.
- Minimum three (3) years relevant experience.
- Lived experience as Trans, Two-Spirit, Intersex and/or Gender Diverse
- Demonstrated understanding of the systemic barriers Trans, Two-Spirit, Intersex and Gender Diverse individuals face in accessing health and social services; as well as strategies to overcome these barriers
- Thorough knowledge of trans health resources within Ontario and other provinces as applicable
- Thorough knowledge of processes related to referrals for trans care surgeries
- Demonstrated ability to work with individuals 17 and up; ability to apply a youth lens/focus when required
- Demonstrated ability to work with systems of care (support systems; external systems etc) in collaboration with the client to ensure a holistic approach to care
- Demonstrated ability to work collaboratively across multidisciplinary teams
- Knowledge of:
 - best practices related to health care for Trans, Two-Spirit, Intersex and Gender Diverse individuals
 - Sherbourne Guidelines and Protocols for Hormone Therapy and Primary Health Care for Trans Clients 2015
 - Informed Consent models and principles
 - WPATH Standards of Care Version 7, 2012

- Demonstrated understanding of and experience with Motivational Interviewing
- Demonstrated understanding of anti-racism/anti-oppressive perspectives and intersectionality
- Demonstrated cultural competency and flexibility in the provision of service to individuals from diverse cultures and backgrounds
- Establishes a caring and supportive professional relationship with clients; demonstrates trust, respect, dignity and inclusion
- Excellent verbal and written communication skills
- Strong interpersonal skills
- Ability to handle multiple tasks and prioritize assigned duties
- Flexibility, good judgement and initiative
- Ability to work evenings and some weekends
- Proficient with Windows-based computer systems including email, MS Word and data base programs
- Ability to meet deadlines and work within a team-based environment

Desirable

- Experience developing and facilitating groups
- Experience and skill in public speaking and presenting
- Experience providing HIV/HEP C education, testing and counselling

Language designation (Bilingual)

English, written and spoken

French, spoken

Start date: ASAP

Salary range: \$48,987 –\$59,021/year

Pension and Benefits: Excellent benefits package including Healthcare of Ontario Pension Plan (HOOPP)

How to “express an interest” for this opportunity:

Submit your letter of interest along with your résumé on or before **September 27, 2019** by **11:59pm** to jobs@centretownchc.org.

Please note the following:

- The subject line of your email should read “Community Support Worker - Trans Health Clinic”
- The file name for your cover letter should read: “(last name)_(first name)_ Cover Letter”

We thank all applicants for their interest. Only applicants invited to an interview will be contacted.

Candidates with a disability requiring accommodation during the application and/or the interview process should contact us at jobs@centretownchc.org so arrangements can be made. CCHC is an equal opportunity employer and values diversity in its workforce and as such all applicants are welcome.