



26 January 2009

Dear Community Partner,

As the OC Transpo strike enters into its 48th day, the effects continue to weigh heavy on all residents in our community. NROCRC is responding to this growing crisis by providing additional services to residents of Nepean who would normally depend on public transit. Please find them outlined below.

EXTENDED HOURS

We have extended our hours of operation to address inquiries and provide information and referral. Until further notice, NROCRC hours are as follows (extended hours are in bold):

Mondays	8:30 a.m. to 6:00 p.m.
Tuesdays	8:30 a.m. to 9:00 p.m. (regular hours)
Wednesdays	8:30 a.m. to 6:00 p.m.
Thursdays	8:30 a.m. to 6:00 p.m.
Fridays	8:30 a.m. to 4:30 p.m.

VAN TRANSPORTATION FOR GROUPS

We have rented a van and are prepared to assist groups of Nepean residents, free of charge, who are in need of transportation to attend programming, do groceries, go shopping, etc., on a first-come-first-served basis. Groups must schedule a single pick-up point and require a single drop-off point. To schedule a pick-up, or for more information, please call 613-596-5626, ext. 257.

TAXI CHITS FOR INDIVIDUALS

The City of Ottawa has provided us with taxi chits to distribute to individuals in Nepean who are in need of transportation. Some conditions apply. Please call 613-596-5626 for more information.

COUNSELLING OUTREACH

Starting this week, counsellors will be available on-site for residents of Bells Corners and Barrhaven who are looking for support. As usual, our counselling services are free of charge.

Barrhaven

Thursdays ♦ 11:00 a.m. to 2:00 p.m. ♦ Walter Baker Sports Arena, 100 Malvern Drive

- For more information or to make an appointment, please call Sheila at 613-596-5626, ext. 228.

Bells Corners

Mondays ♦ 11:00 a.m. to 2:00 p.m. ♦ Youth Employment Resource Centre, 3730 Richmond Rd, suite 216

- Residents can drop by during this time, or contact Richard at 613-596-5626, ext. 230 for more information.

Regular counselling hours are also being maintained at NROCRC – 8:30 a.m. to 4:30 p.m. on Mondays, Wednesdays, and Thursdays; and 8:30 a.m. to 9:00 p.m. on Tuesdays – for all residents of Nepean, Rideau and Osgoode. Please call 613-596-5626 for more information.

If your agency is offering any additional or extended services please let us know, so that we may refer appropriately. We thank you for your continuing hard work and dedication in this great time of need, and we look forward in collaborating with you.

Sincerely,

Howard Kravitz
Executive Director, NROCRC