



**Community Information Centre of Ottawa**  
**Centre d'information communautaire d'Ottawa**

## ***2010 Directory of Ottawa Community Services***

# **LIMITED QUANTITIES**

**\*\*\* ORDER WHILE QUANTITIES LAST \*\*\***

The Community Information Centre of Ottawa invites you to order your copy of the 2010 edition of the **Directory of Ottawa Community Services** (the Blue Book).

The 2010 edition of the **Directory of Ottawa Community Services** includes new organizations and programs that are making a difference in our communities, including services for newcomers, support services and practical assistance for low-income families, organizations offering services to persons living with a terminal illness and services for LGBTTQ families and communities. The **Directory** also includes:

- An introductory page featuring important phone numbers;
- A new index that allows you to browse by community or by specific need (e.g. employment services for immigrants and refugees, counseling services for persons that are deaf and hard of hearing, etc.);
- Many new information boxes that will help guide users through the new index and will provide interesting information on community agencies, such as which organization to contact if you are looking for volunteer opportunities throughout the City of Ottawa or to find out more about child care options in your community;
- An alphabetical index with more cross-references;
- Descriptions for each agency that are now easier to read through in order to quickly identify services offered within the organizations. The descriptions are now identical in the French and English versions of the **Directory**;
- More information on the area served by an organization (their boundaries), as well as newly added information on an organization's languages of service and on agencies who have a TTY phone number for persons that are deaf or hard of hearing.

One of the biggest noticeable changes with the 2010 edition of the directory is its size and its length. The bilingual directory is now over 800 pages in total on 8 ½ by 11 inches paper. It is double the size of the 2008 edition. Due to the numerous changes that have been brought to this edition of the directory, in our continual effort to provide you with accurate and user-friendly information on community resources, the cost of the directory has increased. Please note that our directory is now available in a print format and in a PDF format which can be sent to you by email after purchase.

**Please note that our office has moved. To pick up the Directory in person, please call us to schedule a time for pick up and to confirm the location.**



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**To pick up the Directory in person:**

Please call us to schedule a time for pick-up and the location

**To send your order form and/or payment by mail:**

1910 St-Laurent Blvd *PO Box* 41146 Ottawa, Ontario K1G 1A4

**To fax your order form:**

613-761-9077

**To Email your order form:**

info@cominfo-ottawa.org

**Methods of payment:**

*Cash, cheque or money order only;*

*Purchase Order Numbers are accepted;*

*Sorry, no credit or debit cards*

**Form of payment:**

Cash    Cheque    Money order    PO number: \_\_\_\_\_

<b>Order Form</b>		
<b>2010 Directory of Ottawa Community Services</b>		
<b>Contact Person Name</b>		
<b>Organization</b>		
<b>Address</b>		
<b>Postal Code</b>		
<b>Telephone</b>		
<b>Fax</b>		
<b>Email</b>		
Type of Order	Amount Requested	Total
PRINT format Directory, <b>PICKED-UP</b> at our office	__X 62.15 (tax inc.)	
PRINT format Directory, <b>SHIPPED</b> with payment	__X 70.06 (tax inc.)	
PDF format Directory, sent out by <b>Email</b>	__X 73.45 (tax inc.)	
PRINT & PDF BUNDLE, <b>PICKED-UP</b> at our office	__X 113.00 (tax inc.)	
PRINT & PDF BUNDLE, <b>SHIPPED</b> with payment	__X 120.91 (tax inc.)	
	<b>Total amount due</b>	